

MoNdAy FuNnIeS

01 Nov 2004- From Cordell & Janice Vail

Our attempt to help you smile every Monday Morning

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## Wisdom For The Week :

How much does it cost to tell someone thanks?

I can tell you it pays a lot !

Cordell Vail

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MoNdAy FuNnIeS

(Contributed by Chris Anderson.... Thanks Chris)

This is a true story that someone shared this with me....

My Aunt died this past January. Citi Bank billed her for February and March for their monthly service charge on her credit card, and then added late fees and interest on the monthly charge...the balance had been \$0.00... now was somewhere around \$60.00

I placed the following phone call to CitiBank:

Me: "I am calling to tell you that she died in January."

CitiBank: "The account was never closed and the late fees and charges still apply."

Me: "Maybe, you should turn it over to collections."

CitiBank: "Since it is 2 months past due, it already has been."

Me: "So, what will they do when they find out she is dead?"

CitiBank: "Either report her account to the frauds division, or report her to the credit bureau maybe both!"

Me: "Do you think God will be mad at her?"

CitiBank: "...excuse me ?"

Me: "Did you just get what I was telling you.... the part about her being dead?"

CitiBank: "Sir, you'll have to speak to my supervisor!"

(Supervisor gets on the phone)

Me: "'I'm calling to tell you, she died in January."

CitiBank: "The account was never closed and the late fees and charges still apply."

Me: "You mean you want to collect from her estate?"

CitiBank: ".....(stammer)" .. "Are you her lawyer?"

Me: "No, I'm her great nephew." (gave her the Lawyer info...)

CitiBank: "Could you fax us a certificate of death?"

Me: "Sure." (Fax number is given)

(After they get the fax.)

CitiBank: "Our system just isn't setup for death"

Me: "Oh..."

CitiBank: "I don't know what more I can do to help..."

Me: "Well... if you figure it out, great! If not, you could just

keep billing her...I suppose...don't really think she will care...."

CitiBank: "Well...the late fees and charges do still apply."

Me: "'Would you like her new billing address?"

CitiBank: "That might help."

Me: Odessa Memorial Cemetery Hwy 129 plot number 54.

CitiBank: "Sir, that's a cemetery!"

Me: "What do you do with dead people on your planet?"

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## ConsumerTipS

Reader Feedback:

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Cordell-

I always suspected that it was the alcohol in the hair spray that did the trick, but never had tried using it. I don't use hair spray on my hair, but I keep a can in my laundry room. When it runs out, I'll just replace it with a much cheaper bottle of rubbing alcohol.

I know from experience that rubbing alcohol removes permanent magic marker from carpets, walls, and gym floors; that is why I thought it was probably the "secret" ingredient!

Rea

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Cordell,

My mom forwarded your latest Monday newsletter to me.

In re: to tree sap, I have heard that peanut butter works great.

Although I

have yet to try it (I have some sap problems as well right now!)

Also some

higher end car-detailers soaps will dissolve tree sap if you put a

concentrated amount on and let it sit for a few minutes.

Good luck with the sap.

Sincerely,  
Polli

Polli... I tried Peanut butter. It does not work (But it will stop a CD from skipping. I tried that and it DOES WORK)  
I tried ArmorAll Car Wash Concentrate.. .It does not work  
I tried ArmorAll Protectant Detailers Advantage ... it does not work  
Cv

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Pine tar will be softened by butter or margarine.
Ross

Ross,
I treid real butter... it does not work
I tried Nucoa Margarine... it does not work
Cv

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anyone else got any ideas? This pine tar is a mess...



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